

FOR PRIVATE CLIENTS





When clients appoint us as their Investment Manager they expect us to take care of their wealth. For each client, this means something different. This level of individual attention is increasingly rare, but defines the standard of personal service we provide to every one of our clients.

Andrew McGlone

Chief Executive Officer





Welcome to QUILTER CHEVIOT

Quilter Cheviot has a heritage that dates back to 1771. As one of the UK's largest discretionary investment management firms, we have managed bespoke investment portfolios for individuals and families for generations. We are focused on helping you invest for a lifetime of opportunities and challenges.

No two clients are the same. That is why when you become a client of Quilter Cheviot you will be assigned an experienced, dedicated Investment Manager who will create and manage your investment portfolio in a way that is right for you. Your Investment Manager will make adjustments to your portfolio in response to changes in the market, economy and your personal requirements.

Your portfolio will be designed to help you achieve your goals at every stage of your life. It will take into account overlapping priorities – whether you are paying school fees, buying property or investing for your retirement. Where life might take an unexpected turn, your Investment Manager will be there to review your investment plan and guide you when you need it most.



Our focus is on helping you invest for a lifetime of opportunities and challenges.





THE CASE FOR INVESTING

Achieving your financial goals requires careful thought and planning.

Markets are unpredictable at the best of times, which is why today your financial goals need attention as never before. Investment objectives continuously evolve to reflect changing needs, so whether you want to grow your savings for retirement, transfer your wealth to your children, or take regular income from your portfolio, you need an Investment Manager who has the expertise, experience and resources to meet your needs.

How does it work?

If and when you decide to invest, your Investment Manager buys assets for you that have the potential to increase in value. These assets can be company shares (equities), bonds, property, commodities, funds or other types of investment.

Over time, the initial amount you have invested may increase in value until such time that you decide you want to make use of the money, whether in the form of monthly payments or as a lump sum.

Discretionary investment management simply means that any day-to-day investment decisions will be made on your behalf, within agreed parameters, by an investment professional.

As a general rule, there is a correlation between the amount of risk you are prepared to take (your risk tolerance) and the return your assets can generate.



I hadn't realised how straightforward it would be.
My Investment Manager guided me through the process and now I just leave her to it. She lets me know if there's anything to worry about.

Quilter Cheviot client, 15 years

Investments and the income from them can go down as well as up. You may not get back what you invest.





OUR INVESTMENT PHILOSOPHY

At Quilter Cheviot, we understand that people invest for a number of reasons. That is why our clients' goals and expectations are at the heart of our investment philosophy.

This philosophy is founded on a belief in the active management of your investments. This gives us the flexibility to rapidly respond to and take advantage of market changes, and also has the benefit of adding value to your portfolio without exposing you to the bias of a single investment style.

We believe in investing in a range of diverse, uncorrelated asset classes (known as diversification). These diverse asset classes can react differently under different economic and market conditions.

A well-diversified portfolio spreads risk across investments that perform in different ways, so that if one asset type performs badly, the overall performance of the portfolio should be supported by the others.





OUR INVESTMENT PROCESS

Your individual requirements are paramount to our Investment Managers. To inform decisions around your portfolio they participate in the investment process, from meeting company managements to assessing investment themes.

Your Investment Manager is also guided by our internal investment committees - experienced professionals who meet regularly to discuss the investment environment and any opportunities and risks that have been identified.

Our investment process delivers:

- **A rigorous investment framework** bringing together our dedicated research teams and Investment Managers for optimum, risk-adjusted potential returns;
- **2 Portfolios centred on long-term returns** enhanced by exploiting market inefficiencies and active, shorter-term, tactical asset allocation decisions;
- **A forward-looking investment process** combining our top-down view, based largely on macro-economic inputs and market valuations, with bottom-up recommendations generated by our in-house analysts and Investment Managers;
- **The reassurance** that all investment opportunities are subject to a robust due diligence process;
- **5** Access to our dedicated in-house research team finding and validating the best investment opportunities; and
- **6** A mix of investment styles adapted to the market cycle giving due emphasis to future trends within portfolios.

Corporate governance

We invest in companies with high standards of corporate governance – those who prioritise the interests of shareholders and other stakeholders over those of management. We monitor the actions, policies and decisions of the boards of companies we invest in and participate in voting at shareholder meetings. This helps to ensure your interests as a shareholder are protected.

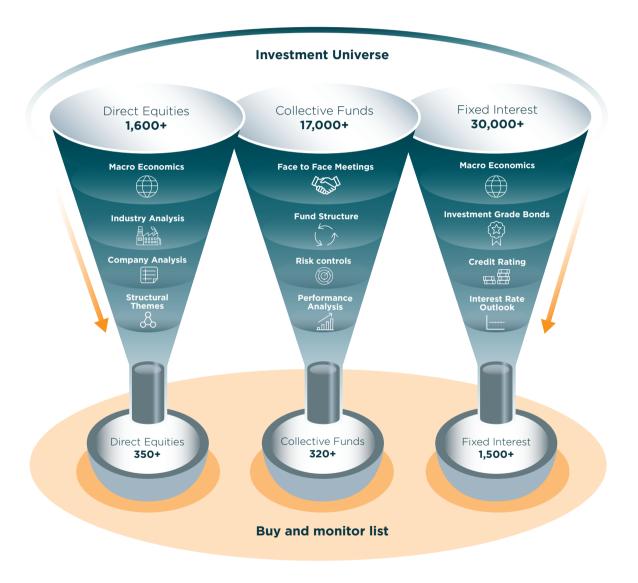


Our research capability

All of our investment decisions are underpinned by research carried out by our in-house research team.

The team has extensive expertise in direct equity investment and fixed income markets. They are also responsible for analysing third-party investments, across all regions, sectors and asset classes.

Analysts start with an investment universe, which they review and filter down to a core group – the buy and monitor list. It is from this list that the assets that make up your portfolio are selected.



Having a well-resourced research team, dedicated to reviewing potential investment opportunities is fundamental to our long-term success. You can be confident that the investments we select for your portfolio are the result of thorough research and due diligence.





BENEFITS OF DISCRETIONARY INVESTMENT MANAGEMENT

A discretionary relationship means that your portfolio is managed on your behalf by your dedicated, experienced Investment Manager, giving you peace of mind and leaving you free to spend your time on what matters most to you.

Your investments will be managed and monitored according to your personal objectives, circumstances and preferred level of risk - these will all be agreed with you at outset.



Regular reporting

We will provide you with reporting updates at regular intervals. Some of the updates include:

- Portfolio valuations
- Performance reports
- Transaction schedules
- Capital and income statements
- · Commentary on market conditions.



Online access

You can view your portfolio online at any time using our secure web platform. You can view or print valuations as well as transaction records, six months of rolling historical data and two years of statements.



Safekeeping of your investments

Your investments will be registered in the name of one of Quilter Cheviot's nominees, giving your investments protection, convenience and cutting down on the paperwork normally associated with market transactions.



Your investment goals are unique and are likely to change at different stages in your life. A bespoke portfolio will be managed according to your personal investment needs – if these change, we can make any changes necessary to your portfolio.





BECOMING A CLIENT THROUGH YOUR ADVISER

At Quilter Cheviot, we appreciate that you and your circumstances are unique - that is why we need to get to know you.

An initial meeting

To trust us with something as important as your investments, you need to know us. Your adviser will arrange a meeting to discuss in more detail:

- Your situation, objectives, and risk tolerance
- Our investment strategies
- Any issues or other objectives that you might like to raise
- Fees and charges associated with running your portfolio.

2



Investment proposal

With a thorough understanding of your expectations, your Investment Manager will create a tailored proposal of the investments they think match your attitude to risk and objectives.

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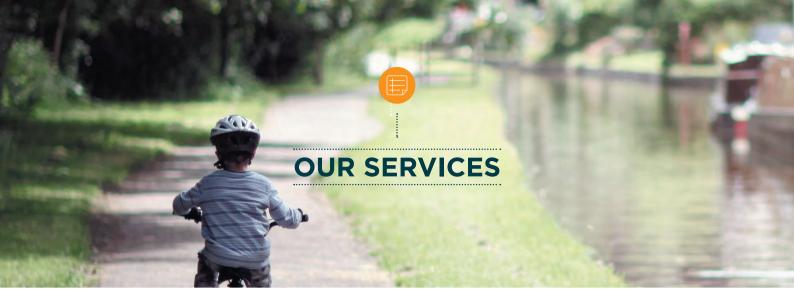
Signing up

Deciding what to do with your money is one of the most important decisions you will make, so you are encouraged to take time to consider our investment proposal before deciding to proceed.

If you decide you would like to invest with us, please let your adviser know - our team are on hand to help through our application forms.

If you want to know more about becoming a client of Quilter Cheviot, get in touch with us at enquiries@quiltercheviot.com





Discretionary Portfolio Service

When you select our Discretionary Portfolio Service (DPS), your Investment Manager will work with you to determine your investment objectives and risk tolerance, before constructing your bespoke portfolio.

In a world marked by change, our Discretionary Portfolio Service will give you confidence that your investment goals are within reach.

Discretionary Portfolio Service







Minimum £200,000 Dedicated Manager Bespoke Portfolio

What does the DPS include?

The service provides an actively managed portfolio, tailored to your individual requirements, with investments drawn from across a range of vehicles, including direct equity and fixed interest.

DPS can be accessed directly through Quilter Cheviot with tax wrappers, pensions and other vehicles including trust structures. It can accommodate restrictions or preferences you may have and offers full custody, portfolio administration and comprehensive reporting services.

Why choose our Discretionary Portfolio Service?

(1)

Bespoke service

You will be assigned a dedicated Investment Manager who will construct and manage your bespoke investment portfolio.

2 Expertise

Our Investment
Managers have
an average of 19
years' investment
experience and work
closely with our wellresourced in-house
research team.

3 Reporting

We believe in keeping you informed. You will receive regular reports on your portfolio or you can view your account details at any time using our secure website or app.

4 Trust

We have an open-door policy – you will have the direct contact details of your dedicated Investment Manager so you can get in touch as and when you need to.



" I feel that my pension – and myself – are in a safe pair of hands. Our family has been with the same Quilter Cheviot Investment Manager for 12 years and we couldn't be happier. Quilter Cheviot client



OUR INVESTMENT MANAGERS



Tim Childe, Head of International & Jersey Office

Tim has over 30 years' experience in the investment management industry, the last 27 of which have been with Quilter Cheviot. Tim is experienced in managing investment portfolios for charities, family trusts and private clients. As a Managing Director at Quilter Cheviot, Head of International and Head of Office for Quilter Cheviot Jersey, Tim is also a member of the Quilter Cheviot Executive and Risk Committees. Tim was named in the Citywealth Leaders Lists in 2013, 2014 and 2015. In 2016 Tim was recognised by Citywealth as being in the Top 10 of industry Private Bankers & Investment Managers and in 2017 as being in the Top 20 Men in Private Wealth Management. Tim is a Chartered Fellow of the Chartered Institute for Securities and Investment (FCSI) and Chartered Wealth Manager. Tim is authorised by the Jersey Financial Services Commission, Guernsey Financial Services Commission, the Financial Conduct Authority (FCA) and the Financial Services Board (FSB) in South Africa.



Damien Maltwood, Investment Director

Damien has been with us for seven years and has over twenty years' industry experience. Before Quilter Cheviot, he ran a European Long/Short equity hedge fund, lectured investment management at post graduate level in London and has been a hedge fund analyst. Damien graduated from Edinburgh University, is a Chartered Fellow of the Chartered Institute for Securities & Investment and a Chartered Wealth Manager.



Michael Bull. Investment Director

Michael has worked at Quilter Cheviot for over 9 years, and has been a fully qualified investment manager for over 6 of these. Prior to this, Michael has a further 4 years' finance industry experience, with a bias to accountancy. This is extremely helpful when looking at companies' financial statements. He is a Chartered Fellow of the Chartered Institute for Securities and Investment and a Chartered Wealth Manager. Michael recently passed level one of the CFA exams and hopes to complete this in the near future.



Dan Jolliffe, Investment Director

Dan's primary role is to manage discretionary and advisory investment portfolios across multiple asset classes for Private Clients, financial intermediaries and trustees. Dan has over 13 years experience in the financial services industry and is a Chartered Fellow of the Chartered Institute for Securities and Investments.





WHY CHOOSE QUILTER CHEVIOT

Our reputation for exemplary personal service and our drive to build and preserve the wealth of clients have been more than 240 years in the making. We are proud that this continues today, and is demonstrated in the long-standing relationships with over 40,000 clients.



Expert research capability

Research is the cornerstone of our business. Our 22-strong research team work to ensure our Investment Managers have the most up to date market and company data they need to provide you with risk-adjusted investment returns.



A nationwide network of offices

With 12 offices across the UK and Ireland, you can meet your Investment Manager at the office that is most convenient for you.



Experienced and dependable

We pride ourselves on the expertise of our Investment Managers. They have an average of 16 years service at Quilter Cheviot and 19 years in the financial sector, so you can have confidence in the level of continuity. stability and expertise you will receive.



Unbiased and impartial

We are able to choose the most appropriate investments to meet your aspirations, whether your priority is growth, income or capital preservation.

A long-term view of your wealth



An open-door policy

You will have a dedicated Investment Manager and access to their team, and will have their direct contact details for any questions you may have.



Our investment process is structured to build and preserve your wealth over the long-term. Your Investment Manager will work closely with you to define your priorities, expectations and appetite for risk.



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To find out more about Quilter Cheviot or how we can help you, contact us on +971 (0) 45 682 360 or enquiries@quiltercheviot.com





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