



Standard  
Bank

## Seafarer Account

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A unique current account designed exclusively for yacht crew. The Seafarer Account has a low minimum balance, no minimum income requirement and offers free electronic payments\*. Combined with an optional Visa debit card and secure 24/7 internet banking, the Seafarer Account puts you in control wherever you are in the world.



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### ACCOUNT/OVERVIEW

#### Available in GBP | USD | EUR | AUD

Minimum balance £2,500 | US\$3,500 | €2,500 | AU\$3,500 (as applicable).

- Optional Visa debit card (fees and charges apply)
- Free online payments\*
- No account maintenance fee if a minimum balance is maintained\*\*
- Unlimited deposits and withdrawals
- Access to a range of international banking services



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### DIGITAL EXPERIENCE

#### Manage your account seamlessly using the Mobile Banking App or Internet Banking

- Access & manage your accounts online
- Link SA and international accounts under the same user profile on our Mobile App
- Transfer funds between accounts with us
- Easily process international payments
- Download & view account activity
- Activate your debit card and view PIN
- Send us secure messages through internet banking

**Standard Bank Mobile App can be downloaded for free from the App Store or Google Play.**

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### SEAFARER ACCOUNT/YOUR TERMS

The terms and conditions for this account, are available on our website at [www.standardbank.com/terms](http://www.standardbank.com/terms).

\* Free UK and international electronic transfers completed through internet banking. However, any agents' charges, foreign correspondents' charges or indirect costs incurred in connection with transactions undertaken at your request will be passed onto you. See Important Information on Page 3.

\*\* Seafarer Account Maintenance charge: If the average credit balance maintained over any quarterly interest period amounts to less than the minimum balance of £2,500 | US\$3,500 | €2,500 | AU\$3,500, the account maintenance fee charged per quarter is £60.00 | US\$90.00 | €60.00 | AU\$90.00.



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## HOW TO APPLY

Speak to your Independent Financial Advisor (IFA) or representative/agent of Standard Bank.  
For Direct applicants, please call our New Business Team on + 44 (0) 1624 643700 or email: [newbusiness@standardbank.com](mailto:newbusiness@standardbank.com)



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## HOW TO OPEN A BANK ACCOUNT WITH US

We need your original application form completed in full, or your signed agreement if you have completed an on-line application link, along with the required supporting documents in order to review and open your account



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## SUPPORTING DOCUMENTS

### Identity Verification

- We require a copy of your current passport certified by the Captain, First Officer or your IFA/agent of Standard Bank.
- The certified copy must state “Certified as a true copy of the original and the photograph bears a true likeness of [insert applicant name]” and include the date, the certifier’s name, original signature, position held and contact details (telephone number or email address). Please affix the boat stamp where possible.
- Passports must be valid and show your signature, which must match the signature on the application form. If it has changed, please Sign your passport copy with your current signature.

### Employment Verification

- For yacht crew applicants it is essential that you provide TWO of the following items as proof of your employment/address on board the yacht.
  - Your Captain or First Officer can certify your documents in addition to an approved agent or IFA of the Bank. All certification Signatures must be the original. Standard Bank do not accept scans or e-signatures.
1. An original letter verifying your residence on the yacht, signed by the yacht Captain or the First Officer in the Captain’s absence. This must be addressed to Standard Bank and on the yacht’s headed paper or have the boat stamp affixed, it must show the original Signature of the Captain or First Officer. A template is available.
  2. A Signed copy of your employment contract certified with an original signature by your yacht Captain or First Officer with the words ‘Certified as a true copy’, then signed, dated and boat stamp affixed. Your IFA or agent can also certify your contract.
  3. An original letter from the yacht management company confirming your employment on the yacht. This must be addressed to Standard Bank and on the company’s headed paper. It must show the original signature of the person signing on behalf of the company.
  4. For applicants introduced by an IFA or agent of the Bank, a visitation letter signed by a pre-approved suitable certifier (please contact your IFA for details).
  5. If your Captain or First Officer are certifying your documents, please also enclose a copy of their Seaman’s book or Certificate of Competency so we can verify their signature.

### **Please note: ALL employment confirmation must confirm the following details-**

- How long the employee has been known to the employer
- Duration of employment
- Salary – how much, how paid, when and by whom or salary – amount, frequency, payer’s details and method of payment
- The name of the company employing the applicant.



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## WHAT HAPPENS NEXT?

- Upon receipt of your application form, supporting documentation and your signed 'agreement' if you completed the on-line application, we will endeavour to open your account(s) within 5 to 7 days, and will contact you if any additional information is required.
- If you have completed your application with an IFA or representative/agent of Standard Bank, we will acknowledge receipt of your application to them, and inform them if any additional information is required from you.
- Once your account has been opened, we will send you a Welcome email to confirm your full Account details, routing information, customer number and details how to register for our Internet Banking Service.
- You can view your PIN via our Secure Digital Banking Platforms, alternatively you can request your PIN is sent to the address quoted on your Application Form by DHL courier. You will be sent an email confirming tracking information for these items. For security reasons, your Visa Debit Card(s) and PIN(s) will be sent separately.
- Please arrange to fund your account within 3 months of receiving your Welcome email to avoid having to re-apply for your account.



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## IMPORTANT INFORMATION

Standard Bank do not charge you to make online transfers from your account. However, to avoid the corresponding Bank charge that has been waived on the Seafarer Account you must remember to select the charge type 'REMITTER' when making payments online.



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## CHARGES FOR BANKING SERVICES

Any agents' charges, foreign correspondents' charges or other indirect costs incurred in connection with transactions undertaken at your request will be passed on to you in addition to the charges shown below.

### Account Fee

If the average credit balance on your main currency account (as selected in your application form) maintained over any quarterly interest period amounts to less than the minimum balance, the account maintenance fee will be charged per quarter, as applicable:

Minimum balance:	£2,500   US\$3,500   €2,500   AU\$3,500
Maintenance charge:	£60.00   US\$90.00   €60.00   AU\$90.00

**Please Note: For balances of €75,000 or above in a Euro Seafarer Account a negative interest charge is applied. For details on this charge please contact our New Business team on +44 (0) 1624 643700.**

### Standard Payment Fees (telephone or written instruction only)

Sterling Electronic Funds Transfer (EFT) within UK:	£30.00   US\$45.00   €45.00   AU\$45.00
Sterling or non-Sterling electronic transfer overseas:	£40.00   US\$60.00   €60.00   AU\$60.00
Banker's Cheque/Draft:	£50.00   US\$75.00   €60.00
Currency Cheque deposits by collection:	£35.00   US\$50.00   €50.00
(US Dollar minimum deposit US\$ 500):	Agents' charges are also applicable.

**Correspondent bank fees:** US\$16 | €10/£7 equivalent

These fees will not apply for payments made through Internet Banking using 'OUR/Remitter'

## Visa Debit Card Fees

Annual fee:	£15.00   US\$25.00   €20.00   AU\$25.00, as applicable
Cash withdrawals:	1.75% (minimum £2.00   US\$3.00   €3.00   AU\$3.50, as applicable)
Foreign exchange commission:	2.75%
Card replacement:	£20.00   US\$30.00   €30.00   AU\$35.00, as applicable
Copy sales or cash vouchers:	We reserve the right to charge for copy vouchers. The amount will be dependent on the fee charged to us by Visa.

## Sundry Fees

Audit letters:	£100.00 per standard request, plus £20.00 per supplementary item
Status enquiry/Reference request:	£20.00
Copy SWIFT payment advice:	£20.00 per payment/advice
Payment investigation/Amendment:	£25.00 plus agents' charges
Duplicate or ad hoc statements:	£10.00 per statement period
Duplicate Tax Certificate:	£10.00 per certificate
Replacement Internet Security Token:	£35.00

## Unpaid Items

Outward (e.g. due to insufficient funds):	£25.00
Inward (e.g. due to incomplete/inaccurate information):	£10.00



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## WHERE TO SEND YOUR APPLICATION AND SUPPORTING DOCUMENTATION

Please send your completed application form to your IFA or representative/agent of Standard Bank. Alternatively, send it to the following address:

Sales Support  
Standard Bank Isle of Man Limited  
Standard Bank House, One Circular Road  
Douglas, Isle of Man, IM1 1SB  
[www.standardbank.com/international](http://www.standardbank.com/international)

## Important Information

Terms and Conditions apply.

Visa Debit Card transaction fees apply. Please refer to the Visa Debit user guide, which is available at [www.standardbank.com/visa](http://www.standardbank.com/visa) for more information.

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All transactions to the Account must be in line with current Exchange Control legislative requirements applicable to the country in which you are resident or working.

Telephone calls may be recorded. Please refer to the Standard Bank Offshore Group Client Privacy Statement available from:

[www.standardbank.com/international](http://www.standardbank.com/international).

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