

Dealing and settlement charges

You have access to a wide range of investment instruments available within a personalised or collective version of Reserve. This document details the dealing costs and stock exchanges available for investing into these instruments. These charges are current as at 01 July 2016.

Included are collective investments, equities, fixed-interest securities, exchange traded funds and structured products.

Please read this document with the product brochure, product guide or Key Facts document, and policy conditions available from your financial adviser.

The terms and conditions will tell you the type of investments your contract can hold and whether the investment instruments covered in this document are available to you. Your financial adviser can answer any questions you have.

An outline of the charges

We will take a dealing charge each time an asset is bought or sold. Any dealing charges will be debited from the General Transaction Account in the currency of the deal, on the last day of the calendar quarter in which the deal is confirmed by us. The current charges detailed below are correct as at the publication date of this document (01 July 2016) and will move in line with Isle of Man inflation:

	Stockbroker charges			Safe custody charges		
Country	Transaction fee [†]	Minimum fee [†]	Miscellaneous fees (if applicable)	Trade settlement fee (GBP)	Safekeeping fee (per year – charged monthly)	Our dealing charges
Austria	0.20%	EUR 30.00		GBP 45.00	0.085%	EUR 37.50
Australia	0.30%	AUD 120.00	EUR 100.00 Delivery fee; EUR 7.50 Compliance fee	GBP 45.00	0.025%	AUD 58.00
Belgium	0.10%	EUR 15.00		GBP 45.00 (Eq.)** GBP 45.00 (F.I.)**	0.03% (Eq.)** 0.02% (F.I.)**	EUR 37.50
Canada	0.25%	CAD 40.00		GBP 20.00	0.02%	CAD 54.90
Denmark	0.15%	DKK 150.00		GBP 50.00	0.05%	DKK 279.00
Finland	0.15%	EUR 20.00		GBP 40.00	0.08%	EUR 37.50
France	0.10%	EUR 15.00	0.20 % (Buys) local tax	GBP 40.00	0.025%	EUR 37.50
Germany	0.10%	EUR 20.00		GBP 35.00	0.025%	EUR 37.50
Hong Kong	0.20%	HKD 275.00		GBP 45.00	0.035%	HKD 326.00
Ireland	0.10%	EUR 20.00	+ EUR 1.25 PTM Levy > EUR 12,500.00	GBP 25.00	0.02%	EUR 37.50
Italy	0.10%	EUR 20.00	0.12 % (Buys) local tax	GBP 35.00	0.03%	EUR 37.50
Japan	0.30%	JPY2,000.00	EUR 45.00 Delivery fee; GBP 7.50 Compliance fee	GBP 30.00	0.03%	JPY 4,550.00
*Luxembourg (Clearstream)	0.40% on first GBP 20,000 (GBP 80.00); 0.10% on balance	GBP 25.00	GBP 7.50 Compliance fee	GBP 20.00 (Eq.)** GBP 20.00 (F.I.)**	0.02% (Eq.)** 0.015% (F.I.)**	GBP 29.00
Netherlands	0.10%	EUR 15.00		GBP 30.00	0.02%	EUR 37.50
Norway	0.15%	NOK 160.00		GBP 60.00	0.03%	NOK 350.00
Singapore	0.30%	SGD 125.00		GBP 40.00	0.04%	SGD 57.60
South Africa	0.30%	ZAR 370.00		GBP 30.00	0.04%	ZAR 650.00
Spain	0.20%	EUR 16.00		GBP 55.00	0.05%	EUR 37.50
Sweden	0.15%	SEK 185.00		GBP 50.00	0.03%	SEK 349.00
Switzerland	0.10%	CHF 24.00	0.01% Exchange fee	GBP 40.00	0.03%	CHF 41.50
UK	0.10%	GBP 15.00	0.50% local tax + GBP 1.00 PTM Levy > GBP 10,000.00	GBP 20.00	0.015%	GBP 29.00
US	0.10%	USD 15.00	Sales – 0.003% Sec fee	GBP 20.00 (Eq.)** GBP 20.00 (F.I.)**	0.01% (Eq.)** 0.015% (F.I.)**	USD 43.30

[†] Stockbroker charges (including transaction fees, minimum fees and miscellaneous fees) set by the governments and exchanges are indicative only and are subject to change as well as new fees being introduced.

Structured products (safe custody charges above apply, stockbroker charges above do not apply).

All fixed-interest securities are delivered and held via Clearstream.

^{** (}Eq.): Equities; (F.I.): Fixed-interest securities.

The following example illustrates how these charges will be calculated in practice.

Mr Smith holds a USD denominated policy and he makes the following purchases on 01 July 2016:

- 5,000 ABC exchange traded fund shares at a price of USD 5.00 – US Market
- GBP 50,000 XYZ 10% 2025 Bond at a price of GBP 1.00 – Clearstream

The cost of purchasing these assets would be calculated as follows:

ABC exchange traded fund

Transaction fee

(5,000 x USD 5.00) x 0.10% = USD 25.00

Trade settlement fee

GBP 20.00 converted @ 1.55 (GBP to USD) = USD 31.00

Dealing charge

USD 43.30

Total cost = USD 99.30

XYZ 10% 2025 Bond

Transaction fee

(GBP 20,000 x GBP 1.00) x 0.40% = GBP 80.00 (GBP 30,000 x GBP 1.00) x 0.10% = GBP 30.00 = GBP 110.00

Compliance fee GBP 7.50

Trade settlement fee GBP 20.00

Dealing charge GBP 29.00

Total cost = GBP 166.50

Safe Custody charges

Assuming that these are the only assets held at the end of the month and the value of each had risen by 10%, safekeeping fees would be calculated as follows:

ABC exchange traded fund

USD 27,500 (market value) x 0.01%/12 = USD 0.23

XYZ 10% 2025 Bond

GBP 55,000 (market value) x 0.015%/12 = GBP 0.69 converted into Friends Provident International valuation currency (USD) @ 1.55 (GBP to USD) = USD 1.07

Therefore, safekeeping fees of USD 1.07 would be charged for the month.

Note: Fixed-interest securities are traded through our local stockbroker on a different charging structure to the table shown on page 2.

Glossary

Investment Fee

A charge taken on all trades in the settlement currency of the trade. For equities, exchange traded funds, investment trusts and structured products, the investment fee amount depends on the underlying depository to/from which the delivery is being made. For collective investment trades the investment fee value depends on dealing costs charged by our appointed Custodian.

Safekeeping Fee

A monthly charge based upon the market value of assets, which may vary depending on depository.

Important information

The information given in this document is based on Friends Provident International's current understanding of Isle of Man and UK law and taxation as at 01 July 2016. No liability can be accepted for any personal tax consequences of this scheme or for the effect of future tax or legislative changes.

Investments held within a fund may not be denominated in the currency of that fund and the value of those assets can go up and down simply because of movements in currency exchange rates.

All policyholders are protected by the Life Assurance (Compensation of Policyholders) Regulation 1991 of the Isle of Man, wherever their place of residence.

Each policy is governed by and construed in accordance with the laws of the Isle of Man.

Copyright © 2016 Friends Provident International Limited.

All rights reserved.

Friends Provident International Limited: Registered and Head Office: Royal Court, Castletown, Isle of Man, British Isles, IM9 1RA. Telephone: +44(0) 1624 821 212 | Fax: +44(0) 1624 824 405 | Website: www.fpinternational.com. Incorporated company limited by shares. Registered in the Isle of Man, number 11494. Authorised by the Isle of Man Financial Services Authority. Provider of life assurance and investment products. Authorised by the Insurance Authority of Hong Kong to conduct long-term insurance business in Hong Kong. Registered in the United Arab Emirates as an insurance company (Registration No. 76). Registered with the Ministry of Economy as a foreign company (Registration No. 2013): Registration date 18 April 2007. Authorised by the United Arab Emirates Insurance Authority to conduct life assurance and funds accumulation operations. Registered in Singapore No. T06FC6835J. Licensed by the Monetary Authority of Singapore to conduct life insurance business in Singapore. Friends Provident International is a registered trade mark of the Aviva group.