

OUR COMMITMENT TO YOU

- · We will never target our staff to sell specific products.
- We will continue to develop our award-winning, multi-currency products and services to meet your requirements. We are not restricted to our own group services and are able to source any product from the marketplace to best suit your needs.
- We will always treat you as an individual and act in your best interests, offering only transparently priced products and services to match your requirements.
- We will never seek to improve profits by using your deposits to carry out investments we do not fully understand.
- You will be greeted with a human voice at the end of the telephone and 99% of the time your call will be answered within three rings (8am to 8pm UK time).
- We will not pass you from person to person as our experienced and fully qualified team are able to answer any questions you may have about our award-winning services.
- We value our staff and work hard to retain their motivation and commitment. We have a loyal team with low staff turnover so you will be able to speak with the same people over the years. You can even call their direct lines.
- We are here to make your life easier and to assist you in meeting your financial needs. Our primary role is to become your trusted adviser and provide objective guidance, product and service excellence.
- We will always seek to deliver unmatched service and tailored solutions, and will strive to serve you better than any other financial services organisation.

ABOUT NEDBANK PRIVATE WEALTH

At Nedbank Private Wealth, we have a single, clear focus: to protect and manage our clients' money in a way that none can equal.

We do this by optimising current assets and investments, by ensuring that wealth is soundly protected, and by ensuring that clients' legacies are structured most effectively for their beneficiaries.

We are relentless in our attention to detail and in our assessment, qualification and pursuit of opportunity.

We know very well that no two clients are the same, and that you have individual goals and requirements.

After all, the best investment opportunities are only the best if they are the best for you.

OUR HERITAGE

Our long heritage reaches back to 1834 and provides deep experience and expertise in delivering professional and personal wealth management services to discerning families and high-net-worth individuals.

We have amassed an impressive array of independent third party evidence, as shown overleaf, which demonstrates the consistency of our commitment to excellent client service.

WHAT NEXT?

With our established reputation for honesty, integrity and innovation, allow us to prove our stated commitments are more than just words. To find out how we could help you, call us on **0800 289 936 (UK only)** or **+44 (0) 207 002 3600**, or visit our website at www.nedbankprivatewealth.com.

CONSISTENCY OF EXCELLENCE IS OUR HALLMARK



WINNER

INTERNATIONAL













2016 - 2017 Winner 2005 - 2014 Winner The Sunday Times Best Small Companies To Work For



2006 - 2017 Best Companies Accredited







2016 Winner

Best International Wealth Management Provider (UK) Best International Private Banking Service (non-UK)

2015 Winner

Best International Banking Service

2014 Winner

Best in Class for Integrated Banking Service

Best International Wealth Management Provider

2013 Winner Best in Class for Integrated Banking Service

2012 Winner Best International Wealth Provider

2011 Winner

Best International Wealth Provider

Best International Service Initiative

2010 Winner

Best International Wealth Manager

Best International Bank

2009 Winner

Best International Wealth Manager

2008 Winner

Best International Private Bank Group

Best International Wrap Provider

2007 Winner

Best International Private Bank

Best International Investment Platform Provider

2006 Winner

Best Offshore Bank

Best Commitment to Service

2005 Winner

Best Offshore Bank

Best Offshore Bank Product (FOCUS)

Best Internet Service

2004 Winner

Best Offshore Bank

2003 Winner

Best Offshore Bank

Best Offshore Bank Product (FOCUS)

2002 Winner

Best Offshore Bank

Best Offshore Bank Product (FOCUS)

2001 Winner

Best Offshore Banking Product Range

Nedbank Private Wealth is a registered trade name of Nedbank Private Wealth Limited.

Nedbank Private Wealth Limited is licensed by the Isle of Man Financial Services Authority. Registered office: St Mary's Court 20 Hill Street Douglas Isle of Man.

The Jersey branch is regulated by the Jersey Financial Services Commission.

The London branch is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. Registration No: 313189.

> The UAE representative office in Dubai is licensed by the Central Bank of UAE. Licence No: 13/191/2013.

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