Corporate

Contacting RL360°

For financial advisers only

Far East

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New business

email: newbusiness@rl360.com

Contact for queries about:

- PIMS
- Oracle
- Quantum
- Paragon
- LifePlan
- Premium increases/decreases
- Single premium top-ups to the above

Premiums

email: premiums@rl360.com

Contact for queries about:

- Regular premium payments (including receipts)
- Credit and direct debit cards
- Premium arrears reports
- Renewal notices

Servicing

email: servicing@rl360.com

Contact for queries about:

- Maturities and surrenders
- One-off and regular withdrawals
- · Returned payments

Alterations

email: alterations@rl360.com

Contact for queries about:

- · Change of address
- Change of investment adviser
- Policy amendments
- · Document requests
- General policy information
- Assignments
- · Nomination of beneficiaries

Investor services

email: investorservices@rl360.com

Contact for queries about:

- Confirmation of receipt and placement instructions
- Contract notes
- General settlement information

Dealing

email: dealing@rl360.com

Contact for queries about:

- New fund set-ups
- Placement of deals

Microsites

- www.rl360.com/lifeplan
- www.rl360.com/oracle
- www.rl360.com/quantum
- www.rl360.com/pims

Important notes

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