Charges



If you have any queries regarding our Charges please contact us on 08000 84 28 88 or +44 (0)1534 885 000 9am to 5pm (UK time), Monday to Friday. Calls may be recorded or monitored. Santander International is a registered trading name of Santander UK plc, Isle of Man Branch and Santander UK plc, Jersey Branch.

Santander International is able to provide this document in large print, Braille and audio CD. If you would like to receive this document in one of these formats, please contact us.

Payments out (all accounts)			
Charge description	GBP £	EUR €	USD \$
Electronic transfer to another bank by CHAPS or SWIFT Other banks may be involved in sending your money to the designated account and may deduct charges from amounts remitted or received			
Instruction made using Internet Banking	£20	€30	\$40
Instruction made using Telephone Banking or by written instruction	£30	€45	\$60
Tracer charge for electronic outward payments	£20	€30	\$40
Amendment charge for electronic outward payments	£25	€37.50	\$50
Electronic transfer from Santander International to a Santander branch in the UK	FREE	FREE	FREE

Payments in (all accounts)			
Charge description	GBP £	EUR €	USD \$
Electronic transfer from another bank			
We will not charge you for receiving electronic transfers, but in some cases the remitting bank, or our correspondent banking partners may deduct charges from the amount remitted	FREE	FREE	FREE
Currency or sterling cheque drawn abroad			
A cheque issued in a currency which differs from the domestic currency of the country of the bank the cheque has been drawn on, or	0.25% of amount min £10	0.25% of amount min €15	0.25% of amount min \$20
Cheque sent for negotiation or collection	max £50	max €75	max \$100

Other charges (all accounts)			
Charge description	GBP £	EUR€	USD \$
Additional statements per statement sheet	£5	€7.50	\$10
Auditor's Report	£35	€52.50	\$70
Deposit cheque returned unpaid	£20	€30	\$40
Certificate of Interest per Certificate per tax year	£25	€37.50	\$50

Bespoke charges (all accounts)			
Charge description	GBP £	EUR€	USD \$
Document Translations	Appropriate translator's charge	Appropriate translator's charge	Appropriate translator's charge
Special activities: For example but not limited to, investigations, research, interest calculations, retrieving documents and any other ad hoc request. Minimum half an hour	£25 per hour	€37.50 per hour	\$50 per hour
Where the request requires that a manager carries out the activity	£50 per hour	€75 per hour	\$100 per hour
Charge incurred from another financial institution	Unless the charge incurred is as a result of our error, the full charge incurred is passed onto the customer		

Additional charges (Gold Bank Account)			
Charge description	GBP £	EUR €	USD \$
Monthly fee	Nil	Nil	Nil
Visa cash withdrawal Whilst we do not charge for this service, you may incur foreign bank charges	No charge made by Santander International	No charge made by Santander International	No charge made by Santander International
Unpaid Standing Order/Direct Debit This charge applies when there are insufficient funds in an account to cover the value of a Standing Order or Direct Debit	£30	€45	\$60
Stopped cheque	£15	n/a	n/a
Returned cheque by Santander International	£30	n/a	n/a
For your security chequebooks and Visa cards sent to an address we consider at 'high risk' for mail interception will be delivered by courier and the cost debited from your account. No exceptions can be made and we cannot send chequebooks or Visa cards to a third party address	Appropriate courier charges	Appropriate courier charges	Appropriate courier charges

Please note:

Our Terms and Conditions allow charges to be added or amended on 30 days' notice.

Current fees and charges can be found on our website www.santanderinternational.co.uk

Charges correct as at 1 November 2016.

Santander International is the trading name of Santander UK plc, Jersey Branch and Santander UK plc, Isle of Man Branch. Santander UK plc is incorporated in England with number 2294747 and its registered office is 2 Triton Square, Regent's Place, London NW1 3AN, United Kingdom. www.santander.co.uk. Tel. 0800 389 7000. Santander UK plc is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. Santander UK plc's Financial Services Register number is 106054. Santander UK plc, Jersey Branch has its principal place of business at 19-21 Commercial Street, St Helier, Jersey JE2 3RU, Channel Islands and is regulated by the Jersey Financial Services Commission. www.santanderinternational.co.uk Tel. +44 (0)1534 885 000. Santander UK plc, Isle of Man Branch has its principal place of business at 19-21 Prospect Hill, Douglas, Isle of Man IM1 1ET and is regulated by the Isle of Man Financial Services Authority. www.santander.co.im Tel. +44 (0)1624 641 888. All accounts opened with Santander UK plc, Jersey Branch have situs in Jersey and therefore are not covered by the Financial Services Compensation Scheme established under the UK Financial Services and Markets Act 2000 or by the Isle of Man Depositors' Compensation Scheme. The Scheme offers protection for eligible deposits of up to £50,000. The maximum total amount of compensation is capped at £100,000,000 in any 5 year period. Full details of the Scheme and banking groups covered are available on the States of Jersey website www.gov.je/dcs, or on request. All accounts opened with Santander UK plc, Isle of Man Depositors' Compensation Scheme as set out in the Isle of Man Depositors' Compensation Scheme Regulations 2010 and not covered by the UK Financial Services Compensation Scheme or by the Jersey Bank Depositors Compensation Scheme. Santander and the flame logo are registered trademarks. The latest audited accounts are available upon request. Calls may be recorded or monitored.